

# Revised Statement of Operations

1429 San Mateo Avenue

## 1. Business Overview

1429 San Mateo Avenue will operate as a full-service food and beverage establishment offering on-site dining, banquet services, and entertainment activities. The premises will include a main dining area and a designated banquet room. The business also plans to collaborate with the city to host and support non-profit organization events, providing space and resources for community-focused initiatives.

The banquet room will be offered for private event use, including weddings, graduations, engagement parties, birthday celebrations, and other private gatherings. On days when private events are not scheduled, the banquet space may be used for special events such as ticketed parties or DJ entertainment events, which will be strictly limited to patrons 21 years of age and older.

Hookah service will be offered exclusively in the banquet room and will operate as a 21-and-over area, with age restrictions strictly enforced. Hookah service will be limited to non-nicotine, non-tobacco shisha products.

## 2. Hours of Operation

bullet Restaurant Operations (Main Dining Area): 11:00 a.m. – 11:00 p.m., daily.

bullet Banquet Room & Hookah Service: Weekdays (Sunday–Thursday): 5:00 p.m. – 12:00 a.m.; Weekends (Friday–Saturday): 5:00 p.m. – 1:30 a.m.

## 3. Staffing & Deliveries

- Total employees: 13.
- First shift begins daily at 10:30 a.m. for equipment startup, grill activation, and food preparation.
- Bread deliveries are received every Tuesday at 10:30 a.m.

## 4. Private Events & Banquet Room Operations

The banquet room will be available for private events such as birthday parties, graduations, weddings, engagement celebrations, and similar gatherings. Events may or may not include live music and may or may not include alcohol service, depending on the nature of the event and client preferences. Where alcohol is served, service will end no later than 1:00 a.m.

### Example – Wedding Event:

A wedding event may begin around 4:00 p.m. and conclude by 11:00 p.m. Such events typically include a formal sit-down dinner, optional cocktail service, dancing, and music provided either by a customer-hired DJ or through Bluetooth speaker systems. Alcohol service, when offered, will end no later than 1:00 a.m.

### Example – Birthday Event:

Birthday parties may range from approximately 3:00 p.m. to 12:00 a.m. and generally follow a similar format to weddings, including dining, music, dancing, and optional beverage service. Alcohol service, when offered, will end no later than 1:00 a.m.

While event times may vary based on client needs, the banquet hall is generally rented for a maximum of four hours for private events.

### **Private Events Open to the Public (DJ Nights / Live Band Nights):**

- A cover charge or entry fee.
- Mandatory ID checks at the entrance.
- Security personnel to maintain safety and orderly operations.
- Guests gathering socially while ordering food, beverages, and hookah service.
- Alcohol service ending no later than 1:00 a.m.

Licensed security staff will be present during evening events and whenever required based on event size or operational needs.

### **Amplified Sound:**

Amplified sound may be used during private events, DJ nights, or live music performances. Sound levels will be managed responsibly. The business is located within an industrial area and does not have immediate residential neighbors, minimizing potential impacts to surrounding properties.

## **5. Hookah Service – Banquet Room**

- Hookah service will be limited to the banquet room only.
- The banquet room will be restricted to patrons 21 years of age and older.
- ID checks will be strictly enforced.
- Only non-nicotine, non-tobacco shisha flavors will be provided.
- During private events, hookah service will only be offered after food service has concluded.

### **A. Hookah Service Overview and Tobacco Ordinance Compliance**

Hookah service will be offered exclusively within the designated banquet room and will operate as a controlled, adult-only environment. The establishment will provide non-tobacco and non-nicotine shisha products only, intended for flavored herbal use without nicotine or tobacco content.

The business acknowledges and will comply with all applicable County and State tobacco regulations, including local tobacco retailer requirements and age restrictions. By offering only non-tobacco, non-nicotine products, the operation is designed to align with county tobacco control ordinances and public health objectives while providing hookah service in a contained and regulated setting. Product documentation verifying that all products are non-tobacco and non-nicotine will be maintained and made available during inspections if requested.

### **B. Age Verification and Enforcement Controls**

The hookah area will be strictly limited to patrons 21 years of age and older. Age verification procedures will include:

- Verification of valid government-issued photo identification at a designated entry checkpoint.
- Age checks performed by trained staff or licensed security personnel.
- Controlled entry into the banquet room with access granted only to verified 21+ patrons.
- Use of wristbands or hand stamps during high-volume events when appropriate.

Because the main restaurant may operate during hookah service hours, the following separation controls will be enforced:

- The banquet room will maintain a controlled entry point separate from the main dining area.
- Physical barriers, doors, or partitions will prevent unrestricted passage between spaces.
- Guests may not move between the restaurant and banquet room without passing through age verification.
- Staff and security will monitor access and circulation to ensure ongoing compliance.

### **C. Fire, Coal-Handling, and Ventilation Safety**

The business will implement strict safety protocols including:

- Charcoal preparation, ignition, and replacement handled only by trained staff.
- Use of designated, safe areas and heat-resistant equipment for coal handling.
- Fire-safe storage and disposal of charcoal and heated materials.
- Readily accessible fire extinguishers suitable for ember and charcoal hazards.
- Staff training in fire safety and emergency response procedures.

Ventilation and air-quality controls will include:

- Mechanical ventilation systems designed to provide adequate air circulation and minimize smoke accumulation.
- Routine maintenance of ventilation equipment.
- Physical separation of the hookah area from non-smoking dining spaces to prevent smoke migration.

These measures are intended to maintain a safe, controlled, and compliant environment for patrons, staff, and neighboring properties.

### **6. Banquet Hall Event Walkthrough (Typical Example)**

- 9:00 p.m. – Event begins
- 10:00 p.m. – Dinner service begins
- 11:00 p.m. – Live entertainment begins
- 1:00 a.m. – Alcohol service ends
- 1:15 a.m. – Entertainment concludes
- 1:30 a.m. – Guests exit premises

### **7. Parking Management**

The business maintains ten (10) on-site parking spaces available for customer and operational use. In addition, the business will provide professional parking management services, including valet service, during peak hours and special events. Parking agreements for additional parking are attached and incorporated by reference.

### **8. Compliance & Safety Measures**

The business will comply with all applicable laws and regulations, including ABC regulations, health and safety codes, and zoning ordinances.