

Project Description for 111 South Maple Ave.

Project: To re-locate Extranomical Tours, LLC from San Francisco to its new location at 111 South Maple Ave in South San Francisco. At this location, Extranomical Tours will be a tenant of David Lai (PRDL Investments, LLC) who is currently re-modeling the building for several lessees under Building Permit # B171755. The project includes warehouse and outdoor space for vehicles (buses and vans) and office space for its general administrative and call center activities. The location will not cater to retail sales or customer visits, just employee activities.

Company Description: Extranomical Tours is a 15-year old San Francisco-based tour operator specializing in unique experiences at popular attractions across northern California. Its 5-star reputation is earned every day as it ventures to places where most tour companies don't go.

Whether it is the convenience of a pickup at your San Francisco hotel, enjoying a hike to the Giant Sequoias in Yosemite or meeting the wine maker at a small family-owned winery, guests get personalized treatment and feel like they are traveling with friends.

Extranomical tour guides are expert insiders with a personalized mix of stories and insight that is more informative, entertaining and social than other tours. They use their local knowledge to maximize enjoyment of the destination, while always maintaining an adventurous, easy-going atmosphere.

Airline lost your child seat? Forget to make a dinner reservation? No worries. Our dedicated team of travel consultants are there to safeguard vacations by confronting and resolving any hiccups. When all is said and done, we want guests to return home having experienced many magical moments in San Francisco.

Safety is a priority from start to finish. We are licensed and strictly regulated by the California Public Utilities Commission and inspected annually by the California Highway Patrol. Our vehicles receive licensed maintenance every day and undergo comprehensive mechanical inspections every 45 days.

Employees: Extranomical has a total of 34 employees composed of 6 full-time administrative staff, 12 guest services staff (of which no more than 8 are working at a time) and 16 full- and part-time tour drivers (no more than 8-10 per day) that work on the road and only come to the Maple Ave facility to pickup and return their vehicles. Approximately half use public transportation regularly to commute to and from work.

Hours of Operation: Extranomical Tours opens its vehicle yard at 5:00 am to permit drivers to access and prepare vehicles for tours. Some drivers arrive later in the day for other morning tours and afternoon tours. Drivers return with their vehicles at the conclusion of their tour up to 10:00 pm in the evening. Guest services and administrative staff arrive between 6:00 am and 9:00 am for shifts. The office is closed at 9:00 pm.

Vehicles and Parking: The Company currently operates a 12-vehicle fleet with 5 buses, 2 mini-buses and 5 vans. The buses will utilize the outdoor parking area at the side of the building, while mini-buses and vans will park in the warehouse.

Other Activities: Extranomical will also do preventative maintenance (oil and tire changes), light repairs and vehicle washing on site. Our site plan includes the installation of an oil-water separator drain just inside the roll-up door in Unit B.

Gary Lillian
President & CEO, Extranomical Tours, LLC

