Community Wellness and Crisis Response Team

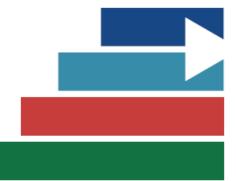
TWO-YEAR PILOT PROGRAM
MIKA CELLI, LICENSED CRISIS RESPONSE CLINICIAN
AMY FERGUSON, MANAGEMENT FELLOW
ADAM PLANK, LIEUTENANT FOR SSFPD

Commission on Racial and Social Equity



Top priority for the Commission on Racial and Social Equity

► A police-mental health response team for mental health crises, substance use, and homelessness focused on conflict management, de-escalation, and linking people to supportive services



A Pilot Program

- ► CWCRT pilot program is a collaboration:
 - San Mateo County Behavioral Health and Recovery Services
 - ▶ StarVista
 - ▶ Four cities: South San Francisco, Redwood City, Daly City, San Mateo
- Each city has their own clinician, embedded in local law enforcement









Goals & Objectives

- Improved outcomes for behavioral health crises
- Increased access to appropriate resources
- Increased and improved training and collaboration between BHRS and law enforcement staff
- Strengthened relationships between law enforcement, behavioral health service providers, and the community

Desired Outcomes

Effective response to community members in mental health crisis

Reduced contact between individuals with behavioral health issues and the criminal justice system

Protocols

- Clinician takes calls involve a behavioral health crisis
- Officer will first assess the scene for safety
- Clinician stages nearby & joins when it is determined safe
- > Clinician provides de-escalation and support services
- May involve a 5150 hold or referral for treatment

Dispatcher Responsibilities

- Dispatchers first dispatch officers, then Clinician
- Dispatcher may consult with on-duty Patrol Sergeant if no behavioral crisis but CWCRT may be beneficial
- Clinician may self-dispatch

Officer Responsibilities

- First ensure safety
- May request Clinician
- > If appropriate, will assist the Clinician in engaging
- If there is no crime, goal is a "pass off" to Clinician
 - ▶ If there is a 5150 detention, officer writes a report
- > If there is a crime, officer has investigative responsibility

Clinician Responsibilities

- Notify Dispatch when on- or off-duty
- May self dispatch
- > Stage nearby until scene is safe
- > Research mental health information & resources
- Conduct mental health screening and assessment
- ➤ If transportation is required, arrange through medical transport or other means

Decision-Making Authority

For issues involving safety, SSFPD Officer has final say

If issue involves a crime, officer and Clinician will work together to reach agreement on action

For issues that do not involve a crime, the clinician has final say



- If not reached, on-duty Patrol Sergeant or Watch Commander should be contacted
- SSFPD has final say

Other Team Guidelines

Provide training to SSFPD, with Training Unit

Work with Homeless Outreach Team Serve as a resource to other City departments

Other duties as assigned

Collaborate with SSFPD staff, other City departments, public agencies, non-profit organizations, etc.

Timeline

Dates	Activity
November 15-19	Training with BHRS and StarVista
November 22-December 7	Training with SSFPD
December 8, 2021	Program launches
Fall, 2023	Pilot program ends

Meet the Clinician Mika Celli

- > Licensed Clinical Social Worker / Masters in Social Work
- Experience treating mental health disorders, eating disorders, and dual diagnosis
- Experience in outpatient and residential treatment
- Uses a variety of therapeutic approaches & techniques
- Excited to lead this groundbreaking program

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