

Emergency Rental Assistance Program

Annual Report and Recommendation to Renew Program



January 22, 2025

Elia Moreno, Management Analyst I

About the Program

Program Goals

- Prevent homelessness and keep lower-income renters housed.
- Provides one-time assistance for households facing financial hardship.

Program Eligibility

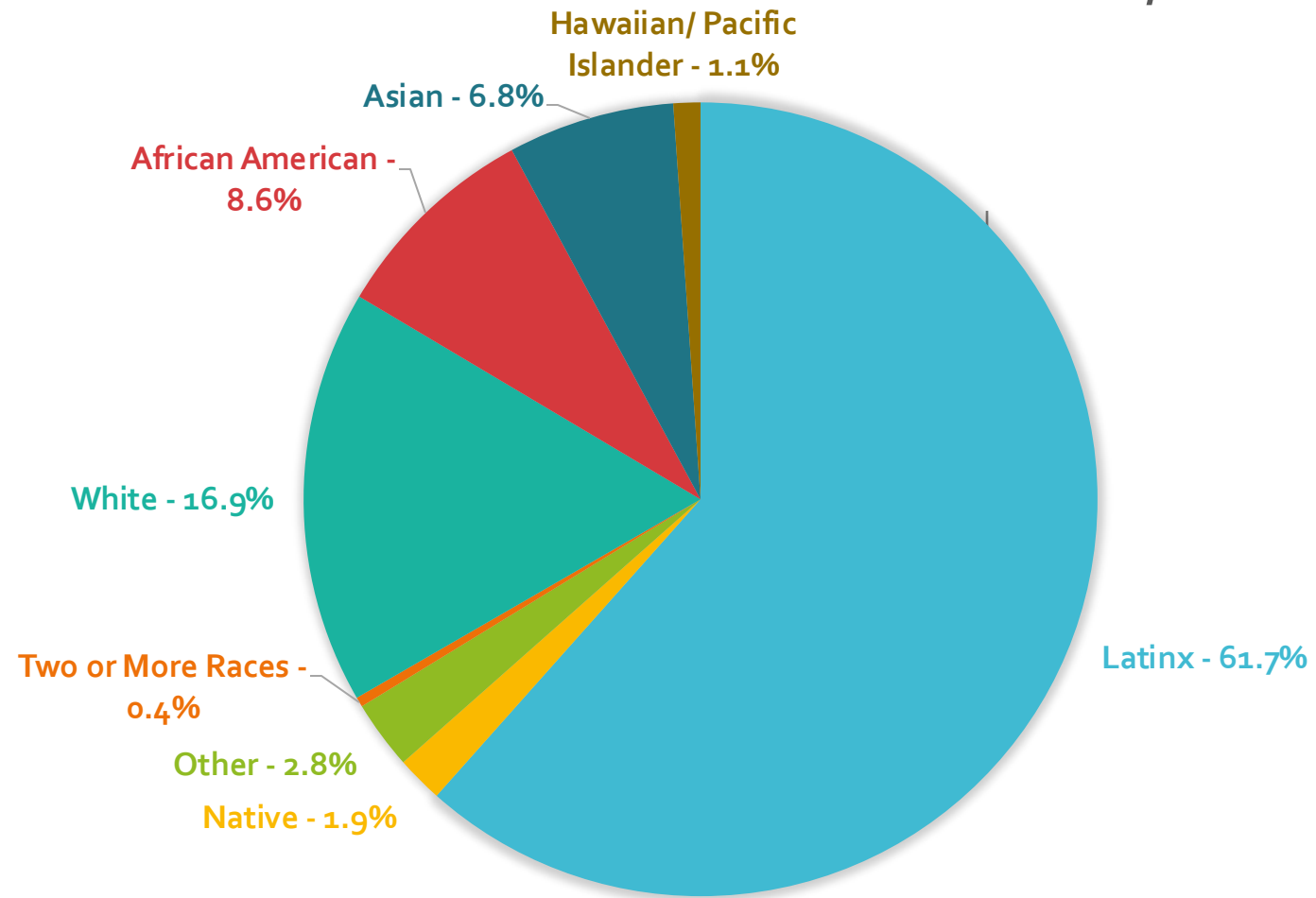
Assists SSF residents earning up to 80% of the Area Median Income (AMI).

- Assistance can cover back rent, security deposit, or payment of utilities.
- Clients can request up to \$4,500.

Households Served

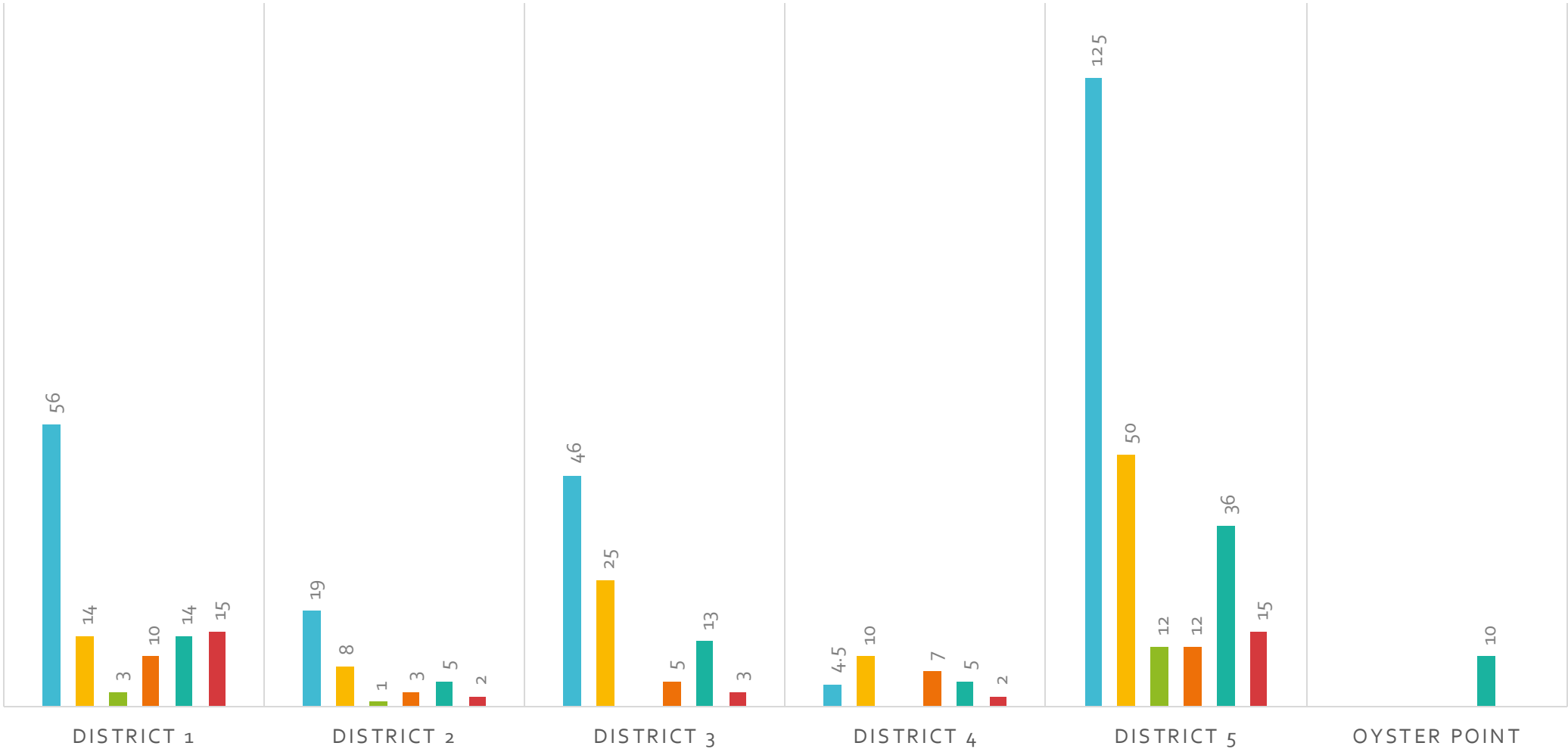
- To date, 272 households have received assistance through the City's program, including:
 - 776 individuals
 - 314 of those under the age of 18
- Average request has been \$3,101
- Average household size is 3

RACE/ ETHNICITY



APPLICANTS BY DISTRICT

■ 2020-2024 ■ 2020 ■ 2021 ■ 2022 ■ 2023 ■ 2024



How is ERA helping SSF Residents?

YMCA and City staff focused on the timeline between January 2023 – June 2024 to call the 89 applicants who received assistance and check on their current housing status.

Results from Follow-Up Calls:

Response was received from 51 households

- 76% continue to reside in the same home
- 84% continue to live in South San Francisco
- 1% reported they were unhoused
- 64% of applicants reported they are still experiencing housing insecurity

On-Going Needs & Challenges

- 75% of applicants between 2020- 2024 reported a loss of income within the household
- Majority of applicants are considered vulnerable residents in the community (i.e. single parents, Seniors, people with disabilities)

Staff Recommendation

- Staff recommends adopting a Resolution approving an appropriation of \$177,000 for the City's Emergency Rental Assistance Program. Funding will be used as follows:
 - \$150,000 towards Rental Assistance
 - \$27,000 towards Program Administration