

## **Homeless Outreach Teams**



# Homeless Outreach Team (HOT) What Do We Do?





- •The Outreach team connects with the hardest-to-reach and most vulnerable members of our community. We enter encampments, work under bridges, and engage clients near freeways—wherever we're needed.
- •Our team is out in the community rain or shine, hot or cold, serving as the boots on the ground and working in the trenches!
- •We take a holistic approach to serving our clients, tailoring case plans to support shelter requests, housing placement, substance use treatment, physical and mental health care, and income stability. We think outside the box to help clients overcome barriers to housing and reintegrate into society.

# New Homeless Outreach Team (HOT) 2.0 program

New Homeless Outreach Team (HOT) 2.0 program:

HOT 2.0 is divided into 4 regi<mark>ons and recently h</mark>as expanded regional coverage throughout San Mateo County (SMC):

- Region 1 coverage: Daly City, San Bruno, Colma, Millbrae, Burlingame, Brisbane, South San Francisco
- Staffing consists of 2 Outreach Specialists (day/evening), 3 Outreach Case Managers, 1 Program Director

23+24

**Encampment Resolution Funds (ERF) Program** 

ERF LifeMoves program serves 19 of 26 ERF identified encampments throughout San Mateo County (SMC).

- Region coverage: Region 1(North County), 3 (Bayside), 4 (South County) & individuals housed
- Staffing consists of 4 Outreach Case Managers (1 Bilingual Spanish speaking Case Manager) and 1 Program Director.
- South San Francisco ERF encampments include #6, #7 and #8

Flood Triangle

Bay Rd

Oridge St.

109 We

25

Runnymede St

Bay Rd

#### **Success with HOT teams**

- Homeless Outreach Team (South San Francisco)
  - Calendar Yr 2024
  - Engaged with 268 individuals
  - 134 Linked to coordinated entry system
  - Placed 115 in Interim Housing (Shelter)
  - Housed 15 individuals.
- o Success Story
  - 56 year old Latino Male
  - First enrollment into HIMS, February 2016, LifeMoves HOT, Housed in October 2024



### Point of contacts

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