

South San Francisco Public Library - Every Story Counts Survey

Tell us about your experience at the library! (Please select all that apply)

Answer Choices	Responses	Count
I feel welcome.	92.73%	268
I connect with other people.	53.29%	154
I trust the information from the library.	60.90%	176
I plan to come back.	69.55%	201
Other		21
Answered		289
Skipped		4



Respondent ID	Response Date	Other	Tags
119049467882	Feb 02 2026 06:38 PM	Love this place!	
119048195813	Jan 31 2026 11:46 AM	It's a lovely space.	
119048168727	Jan 31 2026 10:39 AM	Great for kids. Nice and friendly librarians	
119047932666	Jan 30 2026 09:28 PM	Nice working environment	
119047878055	Jan 30 2026 05:50 PM	Parking is a mess	
119047043898	Jan 29 2026 02:48 PM	Unwelcoming experience	
119046890622	Jan 29 2026 11:11 AM	Qq	
119046713297	Jan 29 2026 07:09 AM	Love the Makerspace at the ssf main library!	
119046413597	Jan 28 2026 06:30 PM	All good The library is a great after school activity for kids	
119046326883	Jan 28 2026 03:41 PM	Amazing staff	
119046322659	Jan 28 2026 03:33 PM	This is my second home.	
119046274308	Jan 28 2026 02:02 PM		
119046257218	Jan 28 2026 01:35 PM	Needed a place to study and welcomed me with open arms	
119045398063	Jan 27 2026 12:12 PM	Great staff	
119045314556	Jan 27 2026 10:25 AM	All the above It's a central community space that keeps on growing	
119045267853	Jan 27 2026 09:26 AM		
119045188762	Jan 27 2026 07:51 AM	Neutral. Some staff are not friendly	
119044722102	Jan 26 2026 02:57 PM	The staff is very supportive & helpful!	
119044693178	Jan 26 2026 02:10 PM	The space at the Grand Library feels welcoming and I love the sunny open feel!	
119044651340	Jan 26 2026 01:14 PM	good place to relax	

119043554327

Jan 24 2026 02:20 PM

I enjoy all the events/classes that SSF Library host. I do attend all of it for information purpose & to learn new software.

Counts Survey

Please tell us how you use the library (including in the building, in the community, or online etc).I use the library to... (Please select all that apply):

Answer Choices	Responses	
Borrow items(For example, books, magazines, movies, parks pass, eBooks, or other items)	64.51%	189
from online resources)	46.08%	135
Attend programs and events (For example, story times, youth/teen programs, author talks, book clubs, community and library events)	63.82%	187
Learn something or try something new (For example, for school, work, fun, new hobbies, new experiences, new skills)	51.54%	151
STEAM/makerspace)	38.57%	113
Support my health and well-being(For example, movement and exercise, mindfulness, cooking, telehealth, physical and mental health resources)	30.03%	88
Prepare for a job or career(For example, search and apply for a job, create a résumé, build job skills, explore career, prepare for a test or certification, earn a diploma)	21.50%	63
Use the library space(For example, to read, to study or work, for quiet)	56.66%	166
Spend time with people(For example, study groups, programs, use meeting room, hang out, play games)	42.66%	125
Access services(For example, computers, literacy and ESL services, homework help, seek legal help, connect with community organizations, citizenship support)	31.74%	93
Do personal paperwork and routine tasks (For example, printing, copying/scanning, filling out forms, checking email)	28.33%	83

Daily and essential needs (For example, shelter, Wi-Fi, air conditioning/ heat, charging, restrooms, community support during emergencies)
 Other (Please tell us!)

18.43%

54

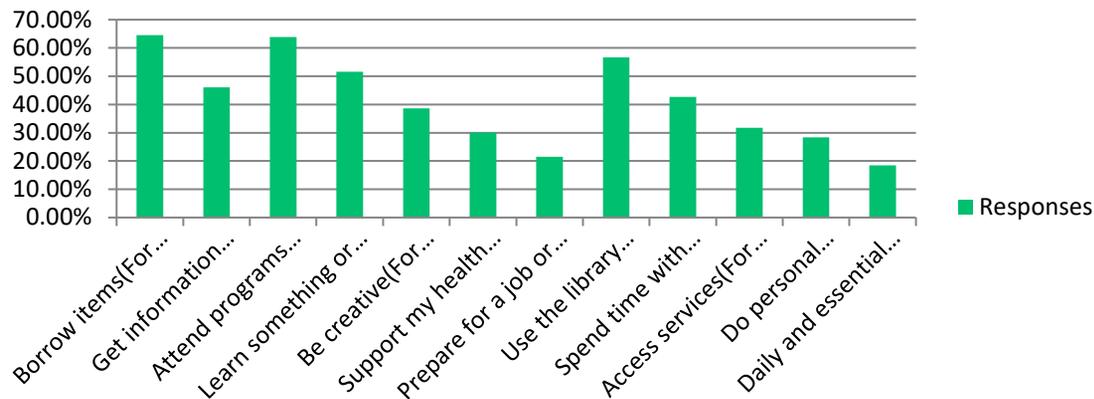
19

293

0

Answered
 Skipped

Please tell us how you use the library
 (including in the building, in the
 community, or online etc).I use the library
 to... (Please select all that apply):



Respondent ID	Response Date	Other (Please tell us!)	Tags
119049467882	Feb 02 2026 06:38 PM	Tech Tuesday, Sewing class, Asian Art Museum, Financial classes	
119049170741	Feb 02 2026 10:28 AM	I would really love to be able to shred at the library	
119048171794	Jan 31 2026 10:46 AM	I am a volunteer as well	

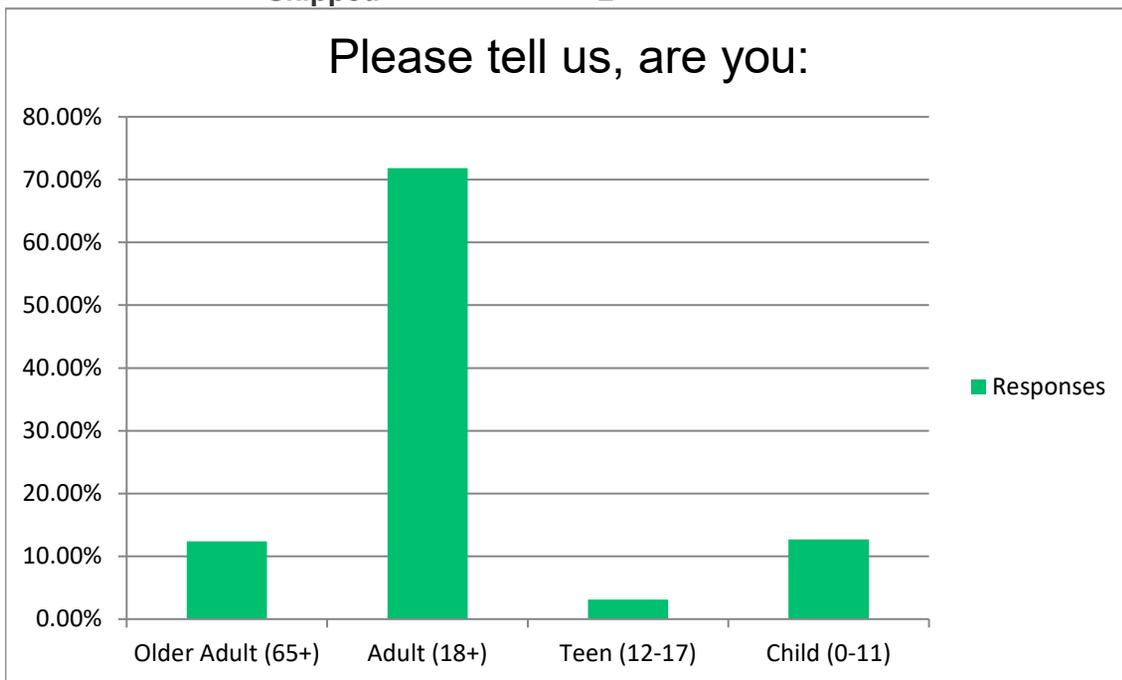
119048168727	Jan 31 2026 10:39 AM	Borrow state parks tickets so we can get out more
119047887205	Jan 30 2026 06:20 PM	Informacion sobre programas.
119047797001	Jan 30 2026 02:24 PM	para aprender ingles
119047181761	Jan 29 2026 07:54 PM	Para que mi hijo aprenda y a la vez se divierte con las computadoras y use su imaginacion construyendo con legos, leyendo
119047178576	Jan 29 2026 07:45 PM	Me gustaría sacar mi licencia de conducir
119046887202	Jan 29 2026 11:06 AM	Have a fun activity with my child
119046821111	Jan 29 2026 09:35 AM	My grandson who is 3 and a half years old loves the Maker Space room. He always sings out, "Maker Space, Maker Space" loves the Maker Space room. love the activities in the Maker Space room. In the car going to the library he sings out,"Maker So
119046326883	Jan 28 2026 03:41 PM	For my child to play and express her creativity
119046325674	Jan 28 2026 03:39 PM	Printer paper should be free like other libraries
119046312395	Jan 28 2026 03:13 PM	I work remotely from here
119046262069	Jan 28 2026 01:42 PM	Take my toddler to the playground and have the option to read inside
119045398063	Jan 27 2026 12:12 PM	It's a one-stop shop for all my needs and is one of my regular community stops.
119045340414	Jan 27 2026 11:00 AM	Homeschool my child.

119044651340	Jan 26 2026 01:14 PM	lots of free resources available
119044605072	Jan 26 2026 12:11 PM	A quiet place to play, appreciate that the screens are not prominent in the kids area; have two kids 1 and 3
119044533238	Jan 26 2026 10:41 AM	I regularly attend the story times and love that the music story time was created!

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Please tell us, are you:

Answer Choices	Responses	
Older Adult (65+)	12.37%	36
Adult (18+)	71.82%	209
Teen (12-17)	3.09%	9
Child (0-11)	12.71%	37
Answered		291
Skipped		2



South San Francisco Public Library - Every Story Counts Survey

Every story counts! Please share anything else you'd like to tell us about how you use the library.

Answered 153

Skipped 140

Respondent ID	Response Date	Responses	Tags
119050532427	Feb 04 2026 05:40 AM	The library has been a huge part of my life to this day! I grew up going to the library with my siblings every day after school to finish our homework. My mom attended classes at the Gene Mullin Community Learning Center to learn English and attend Police Academy. I attended their Homework Club afterschool program during elementary school. Through out high school and college, I used the SSF Public library to study and access WiFi and borrow books! Now as an adult I access books through Libby and I've attend several of their free events! I am glad to be a part of the library community and I hope we can continue to have free resources for everyone in our community! Thank you to all the library staff for their hard work and dedication to the SSF community! 💖	
119049467882	Feb 02 2026 06:38 PM	Great Staff, especially Staci, Kenny, Kathryn. Enjoy the new Mah Jong class. Used Libby to listen to 131 books last year. Great Services, Great people.	
119049170741	Feb 02 2026 10:28 AM	We have great experiences with all the library employees we've interacted with. Thank you for that	
119048309407	Jan 31 2026 06:41 PM	Library staff are great about introducing me to new authors and great current movies and TV series	
119048277813	Jan 31 2026 04:24 PM	My son and I have come here for years it is one of our favorite places to read,relax and play.	

119048256943	Jan 31 2026 03:02 PM	Every good source of information libraries over all subjects. Good research . Good for community services, information pamphlets announcements . Quiet place to study undisturbed
119048246102	Jan 31 2026 02:21 PM	I've been coming to the library every month to learn how to sew. I've made a shirt, pants and currently making a dress.
119048231240	Jan 31 2026 01:30 PM	Son personas muy amables y agradable te dan informacion clara sobre lo que nesesitas
119048225852	Jan 31 2026 01:12 PM	Son epsacios utiles con mucha informacion, material de aprendizaje de gran importanica pare nuestros deseos de aprender. Andemas son lugares que ayudar a la ditraccion y creatividad de ninos y adultos
119048224579	Jan 31 2026 01:09 PM	Es un muy buen lugar para apender y puedo relacionar con personas nuevas
119048195813	Jan 31 2026 11:46 AM	I'd use it more if Grand were open later, or on Sundays.
119048189895	Jan 31 2026 11:31 AM	I love that we can participate in the Cantonese storytime or just come to play.
119048187052	Jan 31 2026 11:24 AM	Cantonese story time! It's the best and I can come with my child in the weekend as I have work during the weekdays.
119048176860	Jan 31 2026 10:58 AM	I like doing my homework and play with my friends at HWC
119048175933	Jan 31 2026 10:56 AM	Seeing my friends and Ms. Eli is my favorite
119048175222	Jan 31 2026 10:54 AM	Play soccer and help with homework
119048174244	Jan 31 2026 10:52 AM	Mr. Angel is my favorite! I like the activities and I eat my food
119048171794	Jan 31 2026 10:46 AM	Library is my family's second home.
119048170900	Jan 31 2026 10:44 AM	To get free books and to be responsible . Ms. S is my favorite staff
119048168727	Jan 31 2026 10:39 AM	We ve been coming to library since my kids was born. He's now 3. He feel library like home and he just enjoy playing and story time. He used to come twice a week for English and chinese story time and learn a lot from that. He enjoy the social activities as we don't have many ppl home to interact with him during the weekday.
119048168330	Jan 31 2026 10:38 AM	You guys are amzing

119048168656	Jan 31 2026 10:38 AM	Only like snack
119048168116	Jan 31 2026 10:37 AM	I like the soccer field
119048167626	Jan 31 2026 10:36 AM	I take advantage of attending Cantonese story time when I can for my kids to connect with their heritage
119048167010	Jan 31 2026 10:35 AM	We really enjoy Cantonese story time on Saturdays.
119048167295	Jan 31 2026 10:35 AM	We love the story time and toddler play things
119048167160	Jan 31 2026 10:35 AM	Need more staff
119048167110	Jan 31 2026 10:35 AM	Love Cantonese story time!
119048167243	Jan 31 2026 10:35 AM	I hope the study sessions can be longer.
119048166748	Jan 31 2026 10:34 AM	We live ms Maggie storytime on sat. She's amazing and my kids look forward to seeing her. Also love the crafts
119048166789	Jan 31 2026 10:34 AM	Na
119048166679	Jan 31 2026 10:34 AM	My kids loves Saturday story time
119048166329	Jan 31 2026 10:33 AM	My mom brings me here to HWC, so someone can take care of me
119048164736	Jan 31 2026 10:29 AM	Everyone helps and has patience
119048163236	Jan 31 2026 10:25 AM	We learn to keep our hands to ourselves
119048162577	Jan 31 2026 10:23 AM	I like books
119048162294	Jan 31 2026 10:22 AM	Play with the games, read the books and do the activities that they give us .
119048161820	Jan 31 2026 10:21 AM	I like using the computers
119048160930	Jan 31 2026 10:18 AM	I feel more safer
119048160003	Jan 31 2026 10:16 AM	Help people and friends
119048159457	Jan 31 2026 10:15 AM	I use the library for resources
119048157497	Jan 31 2026 10:09 AM	Its so much fun
119047932666	Jan 30 2026 09:28 PM	The SSF Library has plenty of work space for everyone as there are two floors. The wifi internet is always available for use.
119047895219	Jan 30 2026 06:48 PM	None

119047893001	Jan 30 2026 06:41 PM	My family including my children enjoy coming to the library. They look forward to the activities, the space, the books, and practicing their inter personal skills with interacting with librarians and staff at a young age of 5 and 6.
119047887205	Jan 30 2026 06:20 PM	El programa HWC me ayuda mucho con el cuidado y aprendizaje de mi hija despues de escuela estoy muy agradecida
119047885646	Jan 30 2026 06:15 PM	La biblioteca me ayudo a convivir mas tiempo con mi niña y a tener tiempo y espacio para ella y a leer un poco tambien me ayudo a estudiar para mi ciudadania.
119047879341	Jan 30 2026 05:54 PM	me ayuda con la lectura.
119047878375	Jan 30 2026 05:51 PM	El personal es muy amable me gusta siempre te reciben con una sonrisa y me da gusto que le ayudan a los niños en muchas actitudes.
119047878055	Jan 30 2026 05:50 PM	I use the time for myself and for me child. Story time is something my child looks forward to. Miss Stacy is a treasure. Having the building shared with other city offices is a horrible idea. I realize it's too late to change this, but it makes the library itself feel like an afterthought. Parking is almost impossible on certain days.
119047875853	Jan 30 2026 05:42 PM	the library has helped me with understanding the technology more.
119047875186	Jan 30 2026 05:40 PM	es un espacio tranquilo y educativo que me anima a leer e instruirme mas con la lectura.
119047873199	Jan 30 2026 05:34 PM	es un espacio agradable para poder investigar relajarme y sobre todo adquirir conocimiento.
119047869488	Jan 30 2026 05:22 PM	ayuda a los estudiantes traer la tarea completar informacion con lo que el adelanto buena informacion los entranamientos para la niña.
119047863374	Jan 30 2026 05:04 PM	Un buen espacio para que los niños jueguen y aprendan
119047852302	Jan 30 2026 04:33 PM	yo no conocia las letras pero no sabia escribir muchas oraciones y aqui me estan ayudando a escribir y a leer muchas oraciones

119047850887	Jan 30 2026 04:29 PM	Staff volunteer nice meet
119047832491	Jan 30 2026 03:43 PM	me ayuda a desarrollar y adquirir conocimiento.
119047825237	Jan 30 2026 03:25 PM	Great patio
119047824232	Jan 30 2026 03:23 PM	I love having a lot book choices. My favorite books are nonfiction because I love to learn. I love reading.
119047818060	Jan 30 2026 03:08 PM	the library has helped me improve my reading skills the library has helped me to practice became more confident speaking English.
119047815805	Jan 30 2026 03:03 PM	Inportante ya que aprendo con la ayuda de los libros a los lugares donde frecuento.
119047813544	Jan 30 2026 02:59 PM	la biblioteca me ha ayudado con practicar para tener mas confianza lellendo ingles tambiem me ha ayudado a tener acceso a una variedad de libros y materiales.
119047809974	Jan 30 2026 02:51 PM	la biblioteca me ha ayudado con practicar para tener mas confianza hablando ingles
119047808089	Jan 30 2026 02:47 PM	me siento muy agradecido por el apoyo que me brindany es agradable aprender a la manera alegre.
119047805047	Jan 30 2026 02:40 PM	Siempre se recibe ayuda si necesito saber algo me colaboran para comprender o encontrar.
119047803376	Jan 30 2026 02:37 PM	hasta el momento puedo decir que es un lugar amistoso hermandable y las instructoras tienen mucha pedogogia veo oportunidad para crecer.
119047797001	Jan 30 2026 02:24 PM	la biblioteca me ha dado acceso a una variedad de libros y materiales.
119047795402	Jan 30 2026 02:20 PM	La biblioteca me ha ayudado con practicar para tener mas confianza hablando ingles.
119047759650	Jan 30 2026 01:17 PM	I'm so glad they have a French Conversation Circle
119047759414	Jan 30 2026 01:17 PM	I homeschool my daughter, so I use the library for resources for that. I, also, sign my daughter up for classes and do activities. I'd like to see more clubs or activities geared towards younger elementary. My daughter asks about a reading club. I'd also like a homeschool "club" for activities during school hours.

119047646670	Jan 30 2026 10:30 AM	I especially appreciate the library putting books on hold aside. It saves me a lot of time browsing and I don't have to visit multiple libraries to get all the books I want.
119047187723	Jan 29 2026 08:13 PM	me ayuda a mejorar mis habilidades para aprender ingles y cludadencia asi como tambren socialier y convuar con estas presonas
119047187139	Jan 29 2026 08:11 PM	Gracias a que es un servicio gratuito podemos acercarnos y poder utilizar los beneficios
119047186344	Jan 29 2026 08:09 PM	Es muy importante tener la biblioteca para poder aprender a mas a entender
119047185508	Jan 29 2026 08:06 PM	Encontramos respuestas libros y mucha información
119047184064	Jan 29 2026 08:01 PM	Las clases de ciudadania son muy buenas gracias por ayudanos
119047182776	Jan 29 2026 07:58 PM	Tiene muchas oportunidades para tantas cosas
119047181761	Jan 29 2026 07:54 PM	La biblioteca es un apoyo para toda la comunidad de SSFCO., tiene mucha informacion, muchos programas de aprendizaje y diversion (salud, ejercicia) para ninos y adoltos y ademas el personal es muy amable y dispuesto a ayudair y resolver nuestras necesidades. aidemas es un lugar limpio, tranquila sequiro para todos.
119047178576	Jan 29 2026 07:45 PM	-La biblioteca me devolvio mi seguridad -Me enseno a avanzar y desenvolverme mejor con las personas en engles - voy cada dia avanando para mu elamen de ciudadania y querero obtener un trabajo
119047163569	Jan 29 2026 07:00 PM	Yo cono sin las letras pero no sabia es criber mu chas ho raciones, y aqui me estan allu dando a es cribir y a leer muchas oraciones
119047121579	Jan 29 2026 05:14 PM	Very good meeting spot
119047069189	Jan 29 2026 03:29 PM	Love the library!
119047052994	Jan 29 2026 03:02 PM	Library's are bastions of knowledge and community. I am fond of every library and bookstore, in a world that so desperately needs them.

119047043898	Jan 29 2026 02:48 PM	I visited the South San Francisco library recently and my experience was everything but great. I was very eager to explore and learn more about the sewing and textiles that the library has to offer during their drop in hours for help on Thursdays. Upon arrival the environment was very cold and telling, there was no help, no assistance, no one I could even ask a simple question to. It definitely made me feel uncomfortable and unwelcoming from returning to this library again. After almost an hour of trying to figure out the sewing machine myself did someone finally shout a half assed "did you need help". This was definitely not the experience I envisioned for my first time visiting the library, sadly it will be my last. Visited: 01/29/2026
119046987990	Jan 29 2026 01:33 PM	I love the library.
119046941724	Jan 29 2026 12:22 PM	My daughter's are a little older now, but we have great memories with storytime and the many summer program activities. Thank you so much
119046890335	Jan 29 2026 11:11 AM	Bring 2 year old granddaughter to several story times a week. I (and granddaughter) especially enjoy musical story time on Thursday).
119046887202	Jan 29 2026 11:06 AM	I just love it, y'all are great!
119046821111	Jan 29 2026 09:35 AM	I read the local news papers on each visit.
119046713297	Jan 29 2026 07:09 AM	Like most seniors, I go to the library to socialize. I particularly enjoy interacting with other library patrons. Also watching the children at the Makerspace doing arts and crafts, exploring, and having fun.
119046423389	Jan 28 2026 06:57 PM	I learn from the AI online and use the computers and restroom, and I feel like we are family
119046418398	Jan 28 2026 06:43 PM	I love the children play areas at the library. There are a variety of different toys, and the play space is spacious and clean.

119046416850	Jan 28 2026 06:39 PM	The Wednesday pajama storytime has been our absolute favorite and we have recommended to many people. My daughter truly enjoyed the songs and stories. She loves the goodbye song so much that it's the only song that can calm her down when she is fussy. We love Elizebeth and Lydia. The storytime has made a huge difference in our life!
119046414273	Jan 28 2026 06:32 PM	We normally go for story times with Elizabeth and that the best time for our baby to interact with other babies and socialize
119046414332	Jan 28 2026 06:32 PM	I never knew about story times until I had my own child. It has been a beautiful and exciting way to meet people in our community. I have made so many connections with other families. And it's so wonderful that the events hosted by the library are free.
119046413597	Jan 28 2026 06:30 PM	All good
119046412978	Jan 28 2026 06:29 PM	We love story time and the librarians are amazing!!
119046412946	Jan 28 2026 06:29 PM	I love the story times. The pajama story times are very fun, interactive, and my daughter loves it.
119046398802	Jan 28 2026 05:55 PM	Love the old architecture ,; miss west orange/ hope they keep grand ave library, I go way back when miss b was here.
119046393929	Jan 28 2026 05:45 PM	I love supporting our library because their author talks are amazing i just joined a cozy mystery virtual cookbook club that you share a recipe and host picks a cozy food murder mystery etc. Would like a similar one hosted by circuit craft instructor and staff library lead Meredith in person at the teaching kitchen on 1st floor and she would be open to that

119046377460	Jan 28 2026 05:12 PM	<p>The lactation room is essential for me. I have had 3 negative incidents while using it though. 1) woman barged in to try on clothes multiple times even with the "in use" sign on and the curtain closed. 2) A transient person attempted to come in while i was actively breastfeeding and i had to ward off the room. 3) a woman was taking a phone call inside with papers scattered treating it like her personal office. I had to motion to her I truly needed to breastfeed and she took her sweet time treating me like an inconvenience. The room also had what appeared to be dried blood and breast milk on the counter and chair.</p> <p>It makes me feel unsafe at times with these past experiences and I wish there was a better way to regulate the space.</p>
119046367276	Jan 28 2026 04:53 PM	<p>The library is overall super good at everything but these two things:</p> <p>WiFi inconsistent Parking is ass</p>
119046358839	Jan 28 2026 04:36 PM	<p>My nephew attends various arts and crafts and graphic novel reading classes and I am a teacher at a local school so I do research for my classes while he is doing it.</p>
119046326883	Jan 28 2026 03:41 PM	<p>I personally love the different activities that are available for kids that can help with her creative side. I also love the 3D printer print outs that are available.</p>
119046322659	Jan 28 2026 03:33 PM	<p>The library staff are very friendly and professional in handling all of my child's homework and after school activities.</p>
119046317639	Jan 28 2026 03:23 PM	<p>After school hangout for the kids to do homework and activities together. My son's favorite activity is printing designs using the 3D printers.</p>

119046317087	Jan 28 2026 03:22 PM	Demostración de venta de libros de personas que escriben sus propios libros, sobre reuniones de problemas de la comunidad o ciudad...etc.
119046313836	Jan 28 2026 03:16 PM	I enjoy studying here in SSF library because they provide a welcoming, relaxing, and spacious atmosphere. Sitting by the windows is definitely one of my favorite things about studying here. I'm also very pleased with the comfortable chairs and the number of available outlets.
119046314031	Jan 28 2026 03:16 PM	I appreciate that the library is a resource for all ages. I enjoy the programs/community events that are put together because I think there's always something for someone, the events are always so intentional and I think it resonates with different people in the community.
119046312395	Jan 28 2026 03:13 PM	The staff are very friendly I would like to commend. Kuya john, ate lizelle, kuya alex, London and Stevie for making me feel welcome
119046307417	Jan 28 2026 03:04 PM	i go there with my club
119046295178	Jan 28 2026 02:40 PM	i like to come to the library so i could do homework and look around with my family or friends
119046293664	Jan 28 2026 02:37 PM	I come with my daughter and step son most of the time
119046279630	Jan 28 2026 02:11 PM	I've been coming here for almost my whole life. It's a great experience and a great library.
119046274308	Jan 28 2026 02:02 PM	Books are my best friends. What to make of librarians? They're unsung, uncelebrated heroes for literacy and enlightenment.
119046262069	Jan 28 2026 01:42 PM	The playground and inside for a space to rest
119046183949	Jan 28 2026 11:51 AM	Checking out books
119045952892	Jan 28 2026 06:56 AM	The library caters not just to adults but to babies. We have been coming to Storytime ever since my daughter was 2 months, she enjoys, feels like this is another home. The staff is very helpful, informative and passionate. This helps create a healthy community for families.

119045645935	Jan 27 2026 07:00 PM	I love homework club at Gene Mullin Community Center! So helpful and the staff are great.
119045643641	Jan 27 2026 06:54 PM	the library has helped me improve my reading.
119045643353	Jan 27 2026 06:54 PM	Se encuentran muchos recursos importantes.
119045627585	Jan 27 2026 06:15 PM	Our library has great spaces
119045626297	Jan 27 2026 06:12 PM	For 3D Printing!
119045604488	Jan 27 2026 05:26 PM	Me gusta mucho el apoyo queda Proyec read
119045460413	Jan 27 2026 01:34 PM	Walk up the street from where I live,and back
119045447898	Jan 27 2026 01:22 PM	Love bringing my kids here after school to do their hw followed up with a little library/playground time.
119045412027	Jan 27 2026 12:30 PM	Story time for the kids
119045412437	Jan 27 2026 12:30 PM	Library's are the original open source , judgement free information portal, now if only our government could be more like my library.
119045409675	Jan 27 2026 12:26 PM	Realmente me encanta venir a la biblioteca, es mi lugar seguro, desde que entro por la puerta siempre nos reciben con una sonrisa y nos hacen sentir que estamos en casa. Todos los juguetes y programas que tienen para niños y adultos son grandiosos. GRACIAS POR TODO 😊😊😊😊
119045398063	Jan 27 2026 12:12 PM	I love to read real books, but since I got a new car that doesn't have a CD player, I've been taking advantage of the e-audiobooks and now I'm starting to use some of the e-movie offerings. The outstanding value of a free public library cannot be measured.

119045390210	Jan 27 2026 12:02 PM	Our family loves the library. My 7-month old and I visit the library two times a week for the baby storytime sessions. She absolutely loves them. We also like the playground which is always clean and safe. I've also personally taken lots of Zumba and Pilates classes and I really appreciate the fact that I have access to them close to my house and at a reasonable cost.
119045380859	Jan 27 2026 11:51 AM	I use the library to check out books, music, and movies.
119045355622	Jan 27 2026 11:18 AM	Everyone feels welcoming and helpful
119045340414	Jan 27 2026 11:00 AM	I come to the library between 3-5 times a week. My children participate in weekly activities held at the library or with the recreational department. We always end up at the library. We love all the different story times. We participate in as many activities as we can, attend any events they put on, check out books by the dozen, catch up with friends, and even get to know the librarians. We love the library, we love the librarians. We are so very lucky.
119045338570	Jan 27 2026 10:58 AM	I volunteer and help with shelving every week! :)
119045316236	Jan 27 2026 10:28 AM	I use the computer sometimes to check my emails and find new books to read.
119045314556	Jan 27 2026 10:25 AM	Use my library card or sometimes homework in the computer and also use the computer
119045267853	Jan 27 2026 09:26 AM	I love the library and have been going to the old library since I was a child. When moving back, I utilized the space to not only feel connected and get a feel of the community again. I do think that now that the library and park and rec are connected however that there should be a master calendar with all community events listed
119045188762	Jan 27 2026 07:51 AM	I usually take the kids to read kids books and check out books to bring home. It would be nice if you had classes for adults after 5pm and not during the day unless your target audience is the elderly

119044837636	Jan 26 2026 06:46 PM	This space is beautiful. I love how active it is. I wish parking was easier tho
119044830848	Jan 26 2026 06:31 PM	For language conversation circles. They are wonderful!
119044722102	Jan 26 2026 02:57 PM	I also use the library by participating in Art Shows by submitting my work.
119044716376	Jan 26 2026 02:48 PM	Grand Avenue branch is my access to the world of books! i use it daily as pickup location for books Ive requested from across the peninsula library system.
119044706556	Jan 26 2026 02:31 PM	I go to the library with my toddler(s) about 2-3 times a week for storytime. When I need to read to my preschooler 's clas, I check out books that are interesting and age appropriate for them.
119044693178	Jan 26 2026 02:10 PM	I work in South City and live across the bay. Tools are lent in Oakland and I think people here would use something like that if this library offered tools!
119044651340	Jan 26 2026 01:14 PM	used to take my kids to story time and other activities when they were toddlers and young children
119044631298	Jan 26 2026 12:46 PM	Some information for how to enroll in schools specially for immigrants. How to start and navigate.
119044615007	Jan 26 2026 12:23 PM	My toddler, spouse and I absolutely love visits to the Library. We try to add at least one visit per week. We see friends, take classes, purchase books and borrow as well. Love that my daughter looks forward to our visits together.
119044607513	Jan 26 2026 12:14 PM	I bring my 14 month old to the library regularly and he loves it and knows the staff. He loves books, especially ones that contain bicycles!
119044605072	Jan 26 2026 12:11 PM	We love this library and feel it is a hidden gem. I love the projects for kids and the big selection of toys. I feel it has great resources for a small space and is manageable. I appreciate that you are adding story times and activities but I actually value this library for its relative peacefulness

119044533238

Jan 26 2026 10:41 AM

My 18m son loves the play area here! Frequently plays with the green trucks and also will play with the fancier toys up front like the air shooting balls or train set! We also love the snacks after storytime

119043554327

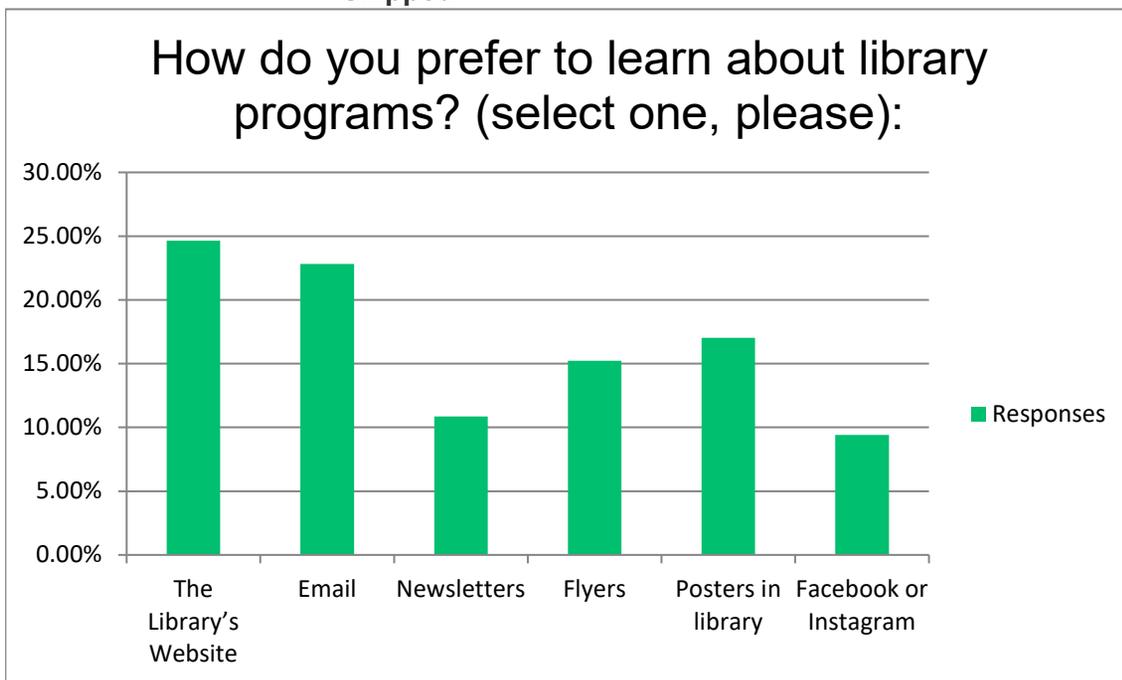
Jan 24 2026 02:20 PM

My libraries are my lifeline and social interaction platform. I always learn new software, art craft, etc. It is my daily routine to check out the events calendar for the month.

South San Francisco Public Library - Every Story Counts Survey

How do you prefer to learn about library programs? (select one, please):

Answer Choices	Responses
The Library's Website	24.64% 68
Email	22.83% 63
Newsletters	10.87% 30
Flyers	15.22% 42
Posters in library	17.03% 47
Facebook or Instagram	9.42% 26
Other (please specify)	17
Answered	276
Skipped	17



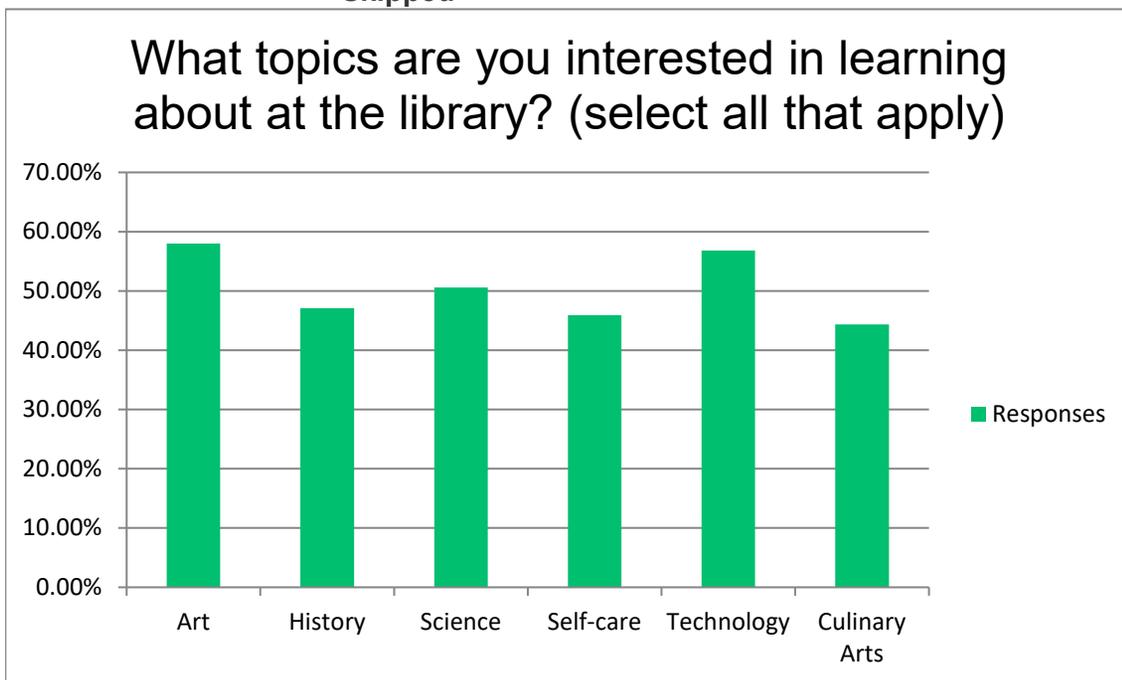
Respondent ID	Response Date	Other (please specify)	Tags
119050532427	Feb 04 2026 05:40 AM	I love seeing their flyers in person and on social media!	
119048167243	Jan 31 2026 10:35 AM	A friend told me	
119048166679	Jan 31 2026 10:34 AM	Friends	
119048166329	Jan 31 2026 10:33 AM	In person	
119047759414	Jan 30 2026 01:17 PM	Everything but social media	
119047756841	Jan 30 2026 01:13 PM	Mostly posters in the library sometimes emails	
119047641828	Jan 30 2026 10:24 AM	Computer literacy	
119046412946	Jan 28 2026 06:29 PM	Text msgs	
119046398802	Jan 28 2026 05:55 PM	By mail	
119046396432	Jan 28 2026 05:50 PM	And posters in library	
119046393929	Jan 28 2026 05:45 PM	Instagram or social media as well	
119046176657	Jan 28 2026 11:41 AM	Story time	
119045486825	Jan 27 2026 02:05 PM	The instagram is great!	
119045398063	Jan 27 2026 12:12 PM	I would like to select all - I love the colorful flyers and since I'm in the Library a lot I always look on the bulletin boards	

119044722102	Jan 26 2026 02:57 PM	Newsletter & Flyers
119044693178	Jan 26 2026 02:10 PM	I rarely go to library programs and mostly use the library to borrow books but I think that paper is an out of date way of sharing information
119043554327	Jan 24 2026 02:20 PM	I checked out the flyers on both floors to see what events are occurring for that moth.

South San Francisco Public Library - Every Story Counts Survey

What topics are you interested in learning about at the library? (select all that apply)

Answer Choices	Responses	
Art	57.98%	149
History	47.08%	121
Science	50.58%	130
Self-care	45.91%	118
Technology	56.81%	146
Culinary Arts	44.36%	114
Other (please specify)		27
	Answered	257
	Skipped	36



Respondent ID	Response Date	Other (please specify)	Tags
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119048309407	Jan 31 2026 06:41 PM	Travel
119048224579	Jan 31 2026 01:09 PM	ingles
119048195813	Jan 31 2026 11:46 AM	Spanish language books
119048168727	Jan 31 2026 10:39 AM	Public news and impacts for small families
119048163236	Jan 31 2026 10:25 AM	Crafts
119047932666	Jan 30 2026 09:28 PM	Crafts and art projects More toddler/ children events like puppet shows or music
119047891310	Jan 30 2026 06:35 PM	Sewing/fabric arts, yoga, south city/San Mateo legends
119047877543	Jan 30 2026 05:48 PM	I want to learn about I nuesment,
119047829635	Jan 30 2026 03:35 PM	Magazines
119047825237	Jan 30 2026 03:25 PM	Current events
119047768988	Jan 30 2026 01:32 PM	Me gustaria aprender sobre inversiones bitcoin, etf.
119047178576	Jan 29 2026 07:45 PM	Fun free events for babies and toddlers and families
119046896284	Jan 29 2026 11:19 AM	Speak or a englis conversation
119046890622	Jan 29 2026 11:11 AM	Storytime
119046889563	Jan 29 2026 11:10 AM	Baby books
119046416850	Jan 28 2026 06:39 PM	Current events
119046398802	Jan 28 2026 05:55 PM	Childcare
119046377460	Jan 28 2026 05:12 PM	Music
119045412437	Jan 27 2026 12:30 PM	Kids events
119045412027	Jan 27 2026 12:30 PM	Environment, social justice, urban planning and policy. I would like to be able to check out strategy board games similar to what SMCL does.
119045380859	Jan 27 2026 11:51 AM	Government
119045267853	Jan 27 2026 09:26 AM	Creative writing
119045016886	Jan 27 2026 03:07 AM	Languages
119044830848	Jan 26 2026 06:31 PM	

119044722102	Jan 26 2026 02:57 PM
119044693178	Jan 26 2026 02:10 PM
119044651340	Jan 26 2026 01:14 PM

Photography
I mostly read fiction
just general info is good. nothing political
is even better.

South San Francisco Public Library - Every Story Counts Survey

Which of the following activities are you interested in doing at the library? (select all that apply)

Answer Choices	Responses	
Arts & crafts	75.38%	199
Board games	40.15%	106
Dancing	37.12%	98
Karaoke	21.21%	56
Robots	23.48%	62
Sewing / Textile Arts	36.74%	97
3D Printing	40.53%	107
Trivia	28.79%	76
Virtual Reality	26.14%	69
Digital production (music, video, etc.)	37.12%	98
	Answered	264
	Skipped	29

Which of the following activities are you interested in doing at the library? (select all that apply)

