

August 13, 2024

## To Whom It May Concern:

Please be advised that AMKUS Rescue Systems operates through a dealer network to provide our customers with the best and most efficient service. Each dealer is assigned a specific territory. That dealer is responsible for the customers in the given territory for all AMKUS sales and services.

The dealer is responsible for maintaining an inventory of spare parts to provide quick service to the customers in their territory. The dealer is responsible for installation, service, repair, maintenance and upgrading of the products in their territory using only genuine AMKUS parts.

Please be advised that **Diamondback Fire & Rescue INC of Rialto California** is presently our exclusive dealer, sole source for the sales and service of AMKUS Rescue Systems for **California**, **Nevada**, **Arizona**. Please set them up as your authorized sales and service location. If I may be of further assistance, please do not hesitate to call 1-800-592-6587.

Best Regards,

Eric Montelongo

Inside Sales Coordinator

**AMKUS Rescue Systems**