

Agenda Item

13. 23-418 Report regarding the expiration of Urgency Ordinance 1603-2020 temporarily capping commissions charged by third-party delivery and pick-up service platforms. (Katie Donner, Management Analyst I)

1 Public Comment



[JeanLouis Curutchet](#) at June 09, 2023 at 9:16pm PDT

Oppose

I am both a gig driver and customer of s.s.f. restaurants. All the urgency ordinance (1603-2020) did was to pass the cost from the restaurant to the customer, which in turn hurt potential tips i might of received because of the extra \$2 SSF fee imposed by DoorDash as an example. The gig companies, just like any other business operating in SSF will pass the extra expense to the customer which is what occurred.

If you look at current restaurants, people will go to a restaurant rather than pay all the extra fee that are incurred using a gig app to order food. Most restaurants have live customers enjoying their establishments.

There is no need to protect restaurants in this fashion.

Ordering from a service like Doordash is a LUXURY and no longer a required service for a restaurant to stay in business. It is now a choice to offer delivery service and no longer a requirement.If an establishment offers an online option to order food, a majority of consumers will go to the establishment to avoid the ridiculous fees that gig apps charge and would rather tip restaurant staff rather some gig app worker who chooses to not take proper care of a customer's order.

As said, it is now a LUXURY that a restaurant really doesn't need to use. If they choose to offer delivery using a 3rd party, it is the restaurant that should incur the extra fees as part of doing business. It is well known that there are restaurants that already charge a higher online fee than the posted price on the menu in the restaurant.

I hope staff sees that it is a luxury and not a need as it was during the pandemic. Council shouldn't interfere to protect a business that really doesn't need or forced to use the services of gig companies.

Thank You,

Gig driver Jean-Louis

DoorDash

Uber Eats

Grubhub